

Criterion A: Initial investigation

The problem and the inadequacies of the current situation

The Spanish teachers at XXX International School require an IT solution that will provide students who take Spanish with a view of Vienna through a native Spanish-speakers eyes. I met with Ms Gonzalez, my client, and two other teachers in the Spanish Department, Ms Cruz and Mr Rodriguez, who are enthusiastic about having product that would help them demonstrate this topic. In this first meeting I was interested in collecting what information would be useful to have included in the product and the problems the teachers currently face.

At the present the Spanish teachers have to provide all of the information about “living in Vienna” because some of the trips that classes took downtown are not funded any longer. There are no printed books oriented to the specific interests Spanish-speakers on this topic. The Spanish teachers discuss a few photographs about “living in Vienna” in class, but the students find the discussions boring.

The teachers would like to have a more personal approach showing a Spanish student’s view. This would provide the students who are taking Spanish a more interesting approach than from a teacher’s perspective.

The Spanish teachers would like the product to include:

- shopping for ingredients for typical Spanish food
- visiting places in Vienna of interest to Spanish persons
- hearing various accents from Spanish-speakers in our school
- playing Latin-American music

At the present all of the above are separate activities that take a significant amount of time to prepare for class. The teachers envision one IT product with examples from in Vienna would make these topics seems more realistic for the students.

Word count = 268

3 marks

The client is identified and the present situation is explained. There is a cited reference to consultation with the client and this would be further substantiated with the transcript of an interview with the client.